

Wantage British Heart Foundation - Shop Floor Sales Assistant Volunteer

Our sales assistant volunteers are the first point of contact for customers when they enter our shops. As a sales assistant volunteer you will greet customers, help them find the items they're looking for and answer their questions where you can. With support from the shop team, your invaluable efforts at keeping the sales floor well stocked and organised will help us beat heartbreak forever by raising as much as we can to fund lifesaving research.

Say hello to the team

Funding for researchers begins at your local charity shop. Now, more than ever, we are in urgent need of volunteers to enable us to continue our life saving research and help the 7.6 million people in the UK living with heart and circulatory diseases. This wouldn't be possible without our fantastic volunteers.

Our team is welcoming and friendly, and we love meeting people from all walks of life.

Typical tasks include:

- Helping customers on the shop floor & providing good all-round customer service
- Promoting our campaigns and any instore sales to customers
- Working on window and shop displays to make them look their best
- Keeping the shop tidy, clean and well organised – some light housekeeping
- Helping your fellow volunteers and staff with customer queries

You get a lot from volunteering too:

- A chance to work in a friendly team, make new friends & meet a diverse group
- The feel-good factor of helping the British Heart Foundation beat heartbreak forever
- The time to develop your confidence and interpersonal skills, and socialise
- The ability to gain valuable retail experience to add to your CV and learn new skills
- Flexibility to fit with your lifestyle around your other commitments

- Reasonable travel reimbursed in agreement with the Manager
- 25% volunteer discount on donated goods

Please note - we are unable to accept volunteers aged under 16 and we cannot accept volunteers with unspent criminal convictions or who are subject to criminal registers/orders.

COVID precautions

We are COVID-secure, following current Government guidance. We provide sneeze screens at till-points, hand sanitiser, disinfectant and face coverings. We maintain a strict cleaning schedule and social distancing in our shops/ stores.

For more information and to register your interest please contact Daniel Phillips via phillipsd@bhf.org.uk